



# **Coatham Church of England School PARENTAL VOICE Policy**

**Written**

**Review**

**Chair of Governors.....**

**Date.....**

**Head Teacher.....**

**Date.....**

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## **“Learn not for school, but for life”**

Our school is tolerant and caring; it is a place where everyone is accepted. We believe in working together as a real school community, and using our different abilities to support each other and to succeed. Friendship, respect, and fairness are the values that lead us.

Through the learning experiences and opportunities which we offer, we want our children to believe in themselves, deal with set-backs and have clear aspirations for their futures. We want them to realise their potential in all areas of their lives.

We want our children to understand both what their community has to offer them as they grow up, and, what they have to offer it.

We hope that all of our children learn that, whatever they do, they should work at it with all of their heart.

There are many opportunities for parents to 'have their say' about our school, our procedures and our practice. Twice a year all parents will be consulted via a questionnaire. Feedback and actions to be taken are provided to all parents.

Parents are able to share their positive and negative views to Ofsted via parent view. Parent View can be accessed by using the information below.

Parents are actively encouraged to share any concerns they have as soon as possible with the class teacher, Key Stage leader, or the Headteacher; this is done through reminders on Half-Termly school newsletters and the presence of all staff on the yard at end of day and open-door policy at the start of school. Staff can also be contacted after school, by telephone or by arranging an appointment.

There are 3 formal consultation evenings through the year and many opportunities for parents to come in to school throughout the terms, including Open Afternoons/Evenings on new curricula, e-safety, ways to support your children with Grammar and Maths.

The school Parents Group is active and suggestions from this group feed into extra-curricular activities and fundraising events. The Headteacher meets with this group several times a term.

There are active Parent Governors on the School Governing Body.

The school uses Facebook, and from 11/17 a School App to provide social-media communication with parents.

School provides communication for parents who are separated from their children (see Absent Parent Policy)

The School encourages parents to use us as a "signposting" service to other agencies; we aim to work closely with families to provide them with support through School Counselling service, School Nurse service, Early Help Team.